

**FINE DINING INSTRUCTION  
FOR THE VIETCOMBANK VISA SIGNATURE INTERNATIONAL CREDIT  
CARDHOLDERS**

**I. Eligible customers:**

- The Cardholders of The Vietcombank Visa Signature International Credit Card (The Cardholder).
- This program is not applicable to Cardholders who are officials and employees working at Vietcombank.

**II. Program details**

- Cardholders are entitled to 50% discount on total bill value, up to VND 2 million at fine dining restaurants in the program in Hanoi and HCM city.
- Maximum number of booking: 150 bookings / month for VCB Visa Signature cardholders, applicable for both weekends and holidays.

**III. Booking instructions**

**1. About the reservation process**

- Booking is to be done via hotline (+84) 28 3824 0508 at least 24 hours before coming to the restaurants in the list, clearly stated that they are Vietcombank Visa Signature cardholder.
- Operation schedule of the hotline:
  - Request receiving and reservation process: from 9am - 10pm daily, of which the program for each month will start from the first day of each month and end on the last day of the month or when the number of bookings reaches a maximum number, whichever comes earlier.
  - Information inquiry and customer supporting: the call center operates 24/24 for information inquiry and customer supporting on any issues related to the program.

- Reservations must be made via the above hotline. Approval or change of booking information depends on the availability of the restaurant.
- The Cardholder may cancel/change the reservation 2 hours in advance of the confirmed reservation time.
- Cancellation should be made within 2 hours prior to the confirmed time or not using the reservation as confirmed will be counted as one booking used within the month of this Cardholder.
- With confirmed reservation, the Cardholder may change the time /restaurant up to twice. If the Cardholder is still unable to use the offer after two changes, the Cardholder's reservation will be counted as one booking used within the month of this Cardholder.

## **2. About benefit usage**

- Each Cardholder can only use up to 01 booking per month and the Cardholder is not allowed to make a reservation for subsequent months.
- The number of monthly bookings distributed equally by region: 75 bookings to be used at restaurants in Hanoi and 75 bookings to be used at restaurants in HCMC.
- This offer cannot be used in conjunction with other promotions at the restaurant.
- To ensure the benefits, cardholders need to bring the Vietcombank Visa Signature card used to book a table and the restaurant will check the card information before making a payment. When making a payment, the cardholder must use his/her Vietcombank Visa Signature card to pay the bill and to receive the discount immediately on the bill.

## **IV. List of fine dining restaurants**

- In Hanoi:
  - Akira Back - J.W Marriott
  - La Table Du Chef - Press Club

- Oven D'Or - Sheraton Hotel
- Ming - Pan Pacific Hotel
- Vi Lai – 67 Ly Thuong Kiet
- In Ho Chi Minh city:
  - Prime XXI - Deutsches Haus
  - LAI - Sedona Suites
  - Basta Hiro – some locations
  - Sushi Hokkaido Sachi – some locations
  - ROS – District 1
  - Moo Beef Steak Prime – District 1

**Note:**

- The promotion as well as list of participating restaurants may be changed from time to time and to be announced on the website [www.vietcombank.com.vn](http://www.vietcombank.com.vn)
- Due to the complicated situation of COVID - 19 disease, the operation status of the restaurants in the list may be changed and updated from time to time. Please kindly contact via hotline (+84) 28 3824 0508 for updated information on the operation status of restaurants.

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