

## **EMERGENCY ASSISTANCE SERVICE**

## International medical and travel assistance

- Pre-trip Information (including inoculation/visa/ passport/customs and duty regulation, foreign exchange rates, value added taxes)
- Referral of Embassies and Consulates
- Referrals to Translation Services and Interpreters
- Referrals to Lawyers
- Advance of Lawyer's Fees
- Advance of Bail Bond
- Lost Luggage Assistance
- Cash Advance & Administrative Assistance for Travel Emergencies
- Referral of American Express Travel Service Offices (TSO)
- Cash Access Inquiry (American Express Card ATMs)
- Medical Expense Guarantee, Cost Review & Payment, Medical Monitoring
- Medical Evacuation & Repatriation
- Arrangement of Hospital Admission
- Medical Advice and Referrals to Medical Service Providers
- Arrangement of Medical Appointment
- Replacement and Dispatch of Spectacles/ Contact Lenses/ Prescribed Medicines
- Travel Arrangement including Accommodation for Visiting Family Member
- Emergency Hotel Arrangement
- Transportation of a Travelling Companion Return Trip
- Transmission of Urgent Messages to Family or Business Associates
- Transportation of the Travelling Companion to New Place of Hospitalization
- Repatriation of Dependent Children
- Repatriation of Mortal Remains
- Return Home on the Death of a Relative
- Access to American Express Selects Offers

## Domestic medical and travel assistance

- Medical Evacuation & Repatriation
- Arrangement of Hospital Admission
- Repatriation of the dead

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- Arrangement of Hospital Admission
- Arrangement of Medical Appointment

## NGÂN HÀNG TMCP NGOẠI THƯƠNG VIỆT NAM

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