

**VIP LOUNGE INSTRUCTION**  
**FOR THE VIETCOMBANK VISA SIGNATURE INTERNATIONAL CREDIT CARDHOLDERS**

**I. Eligible customers:** The Cardholders of The Vietcombank Visa Signature International Credit Card.

**II. Program details**

- Vietcombank Visa Signature cardholders are entitled to the following privileges:
  - Free access to more than 1,000 VIP airport lounges worldwide (not applicable for accompanying people)
  - No reservations required.
  - Unlimited access.

**III. Program Instructions**

- To use VIP lounges at airports around the world, Vietcombank Visa Signature international credit cardholders can present their Vietcombank Visa Signature card with valid ID card/Passport.
- The use of services at VIP lounges will comply with separate lounge regulations.
- To update information about lounges, cardholders can:
  - Access the website <https://www.loungekey.com/vietcombankvisasignature>, register/login by instructions on the screen;
  - Download the LoungeKey application on Apple Store/Google Play and register/login by instructions on the screen.

**Note:**

- When using card information to register/log in on web/app or showing the card to entry the lounge without any accompany guest, cardholders may receive notifications about transactions made at LoungeKey. This is a pre-authorized transaction to verify the card is valid and the

cardholder will not have to pay for these transactions.

- When using Card for this program (register/log in on web/app or showing the card to entry the lounge ), Card must be enable the online transaction function.
- This benefit is only valid for Vietcombank Visa Signature cardholders. From 01/10/2019, as the new fee policy of LoungeKey, Cardholders will pay \$32/accompany guest. This fee can be changed from time to time as LoungeKey’s policy.
- List of VIP lounges in Vietnam:

No	Airport	Lounge Name	Terminal
1	Noi Bai International Airport	Song Hong Business Lounge	Terminal 2 - International
		Song Hong Premium Lounge	Terminal 1 - Domestic
2	Tan Son Nhat International Airport	Orchid Lounge	International Terminal
		Le Saigonnais Business Lounge	Domestic Terminal
3	Da Nang International Airport	CIP Orchid Lounge	Terminal 2
4	Cam Ranh International Airport	Lotus Lounge	Terminal 2
		Sun Coast Lounge	Terminal 2

- The program details as well as the list of VIP lounges at airports worldwide can be changed from time to time and to be updated on the website <https://www.loungekey.com/vietcombankvisasignature> and LoungeKey application on mobile devices.

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