VIP LOUNGE INSTRUCTION

FOR THE VIETCOMBANK VISA SIGNATURE INTERNATIONAL CREDIT CARDHOLDERS

I. **Eligible customers:** The Cardholders of The Vietcombank Visa Signature International Credit Card.

II. **Program details**

– Vietcombank Visa Signature cardholders are entitled to the following privileges:

  o Free access to more than 1,000 VIP airport lounges worldwide (not applicable for accompanying people)

  o No reservations required.

  o Unlimited access.

III. **Program Instructions**

– To use VIP lounges at airports around the world, Vietcombank Visa Signature international credit cardholders can present their Vietcombank Visa Signature card with valid ID card/Passport; Boarding Pass and mention Loungekey (VCB's partner providing lounge visit service) to get free lounge visit.

– The use of services at VIP lounges will comply with separate lounge regulations.

– To update information about lounges, cardholders can:

  o Download the LoungeKey application on Apple Store/Google Play and register/login by instructions on the screen.

  o Access the website https://www.loungekey.com/vietcombankvisasignature, register/login by instructions on the screen;

Note:

– When using card information to register/log in on web/app or showing the card to entry the lounge without any accompany guest, cardholders may receive notifications about transactions

made at LoungeKey. This is a pre-authorized transaction to verify the card is valid and the cardholder will not have to pay for these transactions.

– When using Card for this program (register/log in on web/app or showing the card to entry the lounge), **Card must be enable the online transaction function.**

– This benefit is only valid for Vietcombank Visa Signature cardholders. Cardholders will pay $32/accompany guest. This fee can be changed from time to time as LoungeKey's policy.

– The list of VIP lounges at airports worldwide can be changed from time to time and to be updated on LoungeKey application on mobile devices and the website https://www.loungekey.com/vietcombankvisasignature.