

FINE DINING INSTRUCTION

FOR THE VIETCOMBANK VISA SIGNATURE CARDHOLDERS

I. Eligible customers:

- The Cardholders of The Vietcombank Visa Signature International Credit Card (The Cardholder).

II. Program details

- Layer 1:
 - 50% discount on total bill value, up to VND 1 million at restaurants in the program.
 - Maximum number of booking: 300 bookings/month
- Layer 2:
 - 20% discount on total bill value, up to VND 400,000 at restaurants in the program.
 - Maximum number of booking: not applied

(This program is applicable for both weekends & holidays and depends on the availability of the restaurant)

III. Booking instructions

- Booking is to be done via hotline (+84) 28 3824 0508 at least 24 hours before coming to the restaurants in the list. The Cardholders shall be contacted by Aspire for booking confirmation.
- Cardholders use their Vietcombank Visa Signature card to make the payment for the invoice value after applying the discount directly.

IV. About benefit usage

- Each Cardholder can only use up to 01 booking per month (in any platform) with Layer 1 and use serval times with no limitation of booking with Layer 2
- Cardholder is not allowed to make a reservation for subsequent months.
- Reservations must be made via the above hotline. Approval or change of booking information depends on the availability of the restaurant.
- Operation schedule of the hotline:
 - Request receiving and reservation process: from 9am 10pm daily, of which the program

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for each month will start from the first day of each

month and end on the last day of the month or when the number of bookings reaches the maximum, whichever comes earlier.

- Information inquiry and customer supporting: the call center operates 24/24 for information inquiry and customer supporting on any issues related to the program.
- This offer cannot be used in conjunction with other promotions at the restaurant.
- To ensure the benefits, when using offer with dine in platform, cardholders need to bring the Vietcombank Visa Signature card used to book a table and the restaurant will check the card information before making a payment.
- The offer will not be applied if the Cardholder fails to pay with the Vietcombank Visa Signature card when dining at the restaurant.
- Cardholders could cancel/change the request to use the offer 2 hours when using dine in platform.
- Cancellations made out of the timing policy as mentioned above or not using the reservation as confirmed will be counted as one booking used within the month of this Cardholder.
- With confirmed reservation, the Cardholder could make any changes up to twice. If the Cardholder is still unable to use the offer after two changes, the Cardholder's reservation will be counted as one booking used within the month of this Cardholder.
- V. List of fine dining restaurants

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Group of restaurant	Hanoi	Ho Chi Minh City	Others
On going	 La Table Hanoia (La table Du Chef) Hatoyama Salmonoid Pane e vino Oven D'or Sheraton Hanoi Akira Back JW Marriott Hanoi Ming - Pan Pacific Ushino Kura A Bån Jackson Steakhouse 	 Li Bai Social Club Viet Kitchen Kabin YU CHU - InterContinental Saigon 	 Don Cipriani's - Furama Resort Da Nang Ngon Gallery Nha Trang 40Six Bistro Phu Quoc Costa Seafood - Nha Trang
Plan to launch in Oct 2022	11. Lý Club 12. Home Mộc 13. Fullboat Seafood	 Đỉnh Phong Kyo Watami Maguro Studio 	

Note:

- The promotion as well as list of participating restaurants may be changed from time to time and to be announced on the website <u>www.vietcombank.com.vn</u>
- Please kindly contact via hotline (+84) 28 3824 0508 for updated information on the operation status of restaurants.

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